If you don't have pop-ups enabled on your browser, the site may not display as designed. To enable pop-ups, open your browser and follow the steps for the browser you're using.

Instructions below are for desktop users, but may also be applicable to your mobile device.

Note: some security software and toolbars may also block pop-ups.

## **Internet explorer 11**

## Select the Tools button, and then select Internet options.

## Click the Privacy tab.

## Uncheck the Turn on Pop-up Blocker checkbox to enable all pop-ups and then click OK to save. Or you can allow pop-ups on individual sites by clicking the Settings button and proceeding to add the details.

## **Google chrome**

## Click the three black bars at the top right of the screen to open the menu.

## Click Settings.

## At the bottom of the menu click Advanced.

## Under Privacy and security click the Content Settings arrow.

## Click the Popups arrow.

## You can enable all popups by sliding the toggle to the right (you will see the word 'blocked' changed to 'allowed. Alternatively you can add invididual sites to the 'Allow' list below.

## Your changes will be saved on exiting the screen.

## **Firefox**

## Click the hamburger menu icon at the top right of the screen.

## Click Options.

## Click Content from the left menu.

## Uncheck Block pop-up windows to enable all pop-ups. Or you can add individual sites by clicking the 'Exceptions' button and proceeding to add the details.

## Your changes will be saved on exiting the screen.

## **Safari (on a mac)**

## Click Safari at the top of the screen.

## Click Preferences when the drop-down menu appears.

## Click on the Security tab.

## In the 'Web content' section, uncheck the Block pop-up windows box to allow pop-ups.